

## Medical Transportation FAQ's

Will the Medical Transportation Program cover all my costs for travel to a medical appointment?

- The MT Program provides supplementary benefits and may not cover all costs associated with a client's medical condition and travel requirements. The most economical and efficient mode of transportation must be used, taking into consideration the clients medical condition and the urgency of the situation.

What do I (Client) need to be able to put in a travel claim?

- A referral from a general practitioner, family physician, or a health professional is required
- Confirmation of specialists appointment
- If it is your first time claiming travel you must have your band number, full name, date of birth, personal health number and updated contact information, including your physical and mailing address

My child has a dental appointment out of town, can I still receive assistance?

- All dental appointments must be submitted to the FNHA Regional Office for approval as a benefit exception

Is travel to detox covered?

- All travel for detox must be submitted to the FNHA Regional Office for approval as a benefit exception

What kind of medical travel is excluded?

- Compassionate Travel ie. an escort for support; if they need a driver
- Appointments other than to the nearest appropriate health facility
- Appointments for clients in the care of federal or provincial institutions
- Return trips home in the cases of illnesses while away from home for reasons other than for approved travel to access medically required services

Will I get an escort?

- An escort form must be filled out by the physician with details on how and why the escort needs to assist the client

What are the meal rates for medical over 5 days?

- For trips that are over 5 days, a weekly rate of \$163 will apply. This is inclusive of any escort

Will meals be covered for day trips?

- If time away from home for a medical trip is more than 5 hours a \$10 meal allowance will be reimbursed for lunch. If the trip is less than 5 hours, there will be no meal allowance.